

Martineous Miller

for our own well being, but  
for those with children whom  
can not fend for themselves, Their  
future can be ruined as well.  
So be cautious to the decision  
that is made, make sure it's best  
for all not just a "minority"  
group. So I support the Idea  
for modifications in the best  
regards for everyone.

Thank you for your full consideration  
of this topic, and please be fair and  
just.

Sincerely

Martineous Miller

6233 Monroe Ave.

Hammond, IN 46324

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

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MAY 5 2003

FCC - MAILROOM

CG Docket #02-278

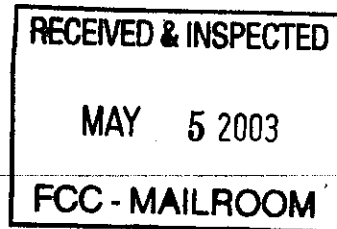
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4-24-03

To Whom it may concern:  
My name is Shalaine Bellman  
I am an employee for Teleperformance  
USA. Chgo. IL. I am a TSR  
which stands Telephone Sales Rep.  
I've have been working in the tele-  
marketing field for 5 yrs. now and  
I can honestly say that I do enjoy  
my job. We are not out here to  
annoy people and get on their nerves.  
We are hard working people trying to  
support ourselves and our families.  
There are 60,000 people about to  
get millions of people out of a job.  
I see know reason why it cant  
be that bad because how have they  
been in business this long. I  
think someone should take into  
consideration the millions of people  
like myself that will be out of  
work.

Sincerely,  
Shalaine Bellman

4/23/03



Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the  
Telephone Consumer Protection Act of 1991

To whom it may concern: I'm a TSR for  
Teleperformance USA. I work in Desplaines, IL.  
I really enjoy my job, because I feel  
that I'm helping the customers with the  
product that we sell. I feel that if  
I lose my job, that it would have  
a very terrible affect on my family.  
I feel that what I sell over the  
phone is very helpful to the customers  
we speak to. I feel that losing  
my job would hurt myself and  
children financially, because I take  
my job very seriously, and I'm a  
very hard worker.

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FCC - MAILROOM

Dear Congress, (or whom it may concern)  
I work at Teleperformance USA in Strettor Illinois. I am a licenced agent who calls as a Telephone sales representative (TSR). I've worked here for almost 2 years, I'm 20 years old and I live on my own. This job pays me \$7.50 an hour, The recent laws cut my hours down and hurt my income. That is just me, imagine the single mothers who have a child to support, and work more than one job. It is hard to make it now. If people don't like being called there are ways not to be called. We as the working force may not like other peoples jobs but we don't try to take their jobs away. I like my job and I'd say 90% of the people we call do not express that they don't like to be called. If this job was lost it would not hurt me as much as the women who support a whole family, it would cost the gov. more money to pay unemployment and it would put children who need food, medicine, and a roof over their head. If you can say that this job can just be pushed

aside and not thought about again  
well think again, About the families  
that would be hurt. The gov. should  
be out to give more jobs not take  
them away. It is absurd to even  
think of taking millions of jobs away.  
Even the products are helpful, and  
the people who call are good, polite,  
and hard working people. If you don't  
think of anything else think of the  
children who would be hurt. Thank  
you for your full consideration on this  
topic, because it is very important to  
me and personally at least 20 single  
mothers I know who rely on this  
job.

Sincerely  
Brad Wiebsbach

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554  
CG Docket #02-278

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FCC - MAILROOM

Dear Congress : To Whom it my concern

I work at Teleperformance USA. in  
Streator Illinois. This Job pays  
me \$6.75 an hour. I do like my  
job. There are not many jobs here,  
maybe instead of taking jobs away -  
Brings some more jobs in, more  
opportunity. a lot of us have family's  
to take care of. and have to make  
a living, not by depending on the  
government to take care of us. and our  
children. There is mother's out there that  
want to work. Let us WORK!!! If this job  
was taken away, just imagine how many  
single mother's it would hurt. I've been  
working here 4 years and I can take care  
of my family. I am a single mother -  
needing to work. I enjoy the co-workers  
that I work with. They have already  
cut the hrs, and 90% of the calls  
are really Pleasant customer's, and if they  
don't want to be call they let you know.  
a lot Benefit from the calls then the 10%  
of customer's that are rude! They let you  
know. and are not called. Thank You.  
Back.

For Your Time  
Shammy  
Hombaker

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

CG Docket #02-278

MAY 5 2003

FCC - MAILROOM

Dear Federal Communications Commission,

My name is Gregory Anderson, and I am an employee at Teleperformance in Stratos, Illinois. I am a T.S.R. in Sears accountcare. I really like, and need my job. The surroundings here are friendly and welcoming. I just started here recently and every one made me feel welcome and helped me to learn the job quickly and efficiently.

My job is very important to me because I'm a high school student, with my own car, hoping to go on with my education.

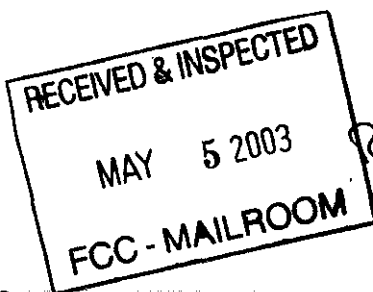
The product we sell here are good in that they are benefiting our Sears customers. I don't feel like we are a nuisance, when we are helping our customers, through products they really need and want. And what easier way to get thru to our customers than over the phone. Our customers really appreciate the convenience of buying our products over the phone. If I were to lose my job it would not affect me and my education, but my family as well. I pay bills with the money I make here. I don't like the new rules or regulations because if our customers don't want the call, they can simply hang up. Say no, or even request to be put on the company's Do Not Call list. Thank you for your full consideration on the topic.

Sincerely, Gregory Anderson



**Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554**

**CG Docket #02-278**



Ref Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

CG Docket #02-278

Dear Federal Communications  
Commission,

I am writing in regards ~~to~~ of  
the importance of my job in the  
telemarketing industry, and also  
why the new regulations go way beyond  
ridiculous.

My job here at Teleperformance  
is extremely important because I am  
using all of my paycheck to help pay  
for bills and to pay for my college  
education. I am going to school  
full-time and working 3 jobs to pay  
for my schooling. The environment  
here is very business like and homey.  
The people are very friendly and welcoming.  
I really need my job here. I need to  
get me through college and help pay bills.  
It is my main source of income.

The new regulations go way too  
far and will unnecessarily cost jobs  
and hurt the already bad economy.  
If customers of our clients want to be  
protected customers, they can either  
be put on specific do-not-call lists,

devices and services to screen calls;  
or simply saying no thank you and  
hanging up the phone. All which work  
effectively. Calling people upon the  
phone doesn't hurt anybody, and  
does give customers a chance to take  
advantage of some of the many opportu-  
nities that are available to them. And  
many customers to take advantage of  
of some of the opportunities. So,  
Creating Regulations not only hurts  
the workers, but it also hurts the  
customers. So, please do not take away  
our jobs, and our customers.

Sincerely,

Crystal A. Palko

Crystal A. Palko

April 23, 2003.

Chicago IL

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MAY 5 2003

FCC - MAILROOM

Dear Congress (or whom it may concern)

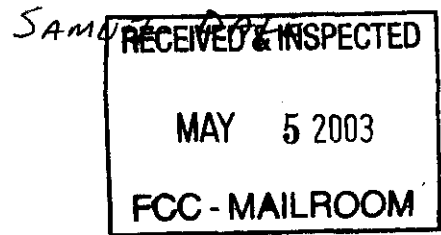
I work at Teleperformance USA in Streator Illinois. I am a Telephone Sales Representative (TSR). I am a 22yr old single man, I also live on my own. This job pays me \$7.75 an hour. I like my job plus I am good at it. I'm young I can get another job, but think about single parents and their kids. If this job was gone it would hurt alot of people. So consider this before you make another law that will take away the job. If people don't want to be called (which most don't care) there are do not call lists, or they can just hang-up. This job would be gone if was not succesful. Obviously there are plenty of people that support this job. Probably more than who don't support it. So just think about the people it would hurt before you try to take away the job. Thank you for your consideration

Sincerely

Joe Hochstetler

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

CG Docket #02-278



4-24-03

My name is Samuel Dale, I work for Teleperformance in Chicago, IL.

My job title is TSK. From recently reading memorandum from corporate I have to say, I not please with the FCC decision making where it involve me and my fellow co-workers could be possibly out of a job. I'm writing this letter to inform you that the decision you make will affect us brutally. For some of us, Telemarketing is the only way to go in order to keep money in our pocket, pay our bills and rent. The economy has already gone down so much, where ~~lot~~ people already on welfare, and receiving unemployment. Why would you want to put more people in those kind of situation. We as telemarketers are good people! that are just trying to do our job to the best of our ability. We understand that people don't like telemarketers, but customer don't understand that we are people too. Eliminating of our job, means putting

Samuel DALE

WT.

alot people out work. How would you feel if ~~the~~<sup>someone</sup> told you that they planning to put the FCC out of business, then what would you do? Is full for unemployment, nobody wants to do that and unemployment only last for so long. Then you have to wonder where that next buck coming from. All I'm asking is to <sup>be</sup> considerate about other, its already a struggle in <sup>our</sup> world, with ~~all~~<sup>alot</sup> people already out work trying to find the next buck. What I suggest is that people that don't want to be disturb by telemarketer, let send out <sup>a</sup> message on how to reject TSK without being hostile, but in a more a polite way, and giving them the necessary information on what to say to a telemarketer. We don't want to lose our job, we just want to give great service and friendly attitude, and to continue to support ourselves and our family.

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

Sincerely

Samuel  
Cole

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MAY 5 2003  
FCC - MAILROOM

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(SORRY!)



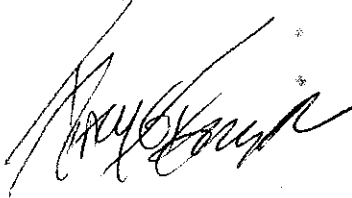
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FCC - MAILROOM

In Regards to the FTC / FCC regulations, how would this impact our economy?  
Outbound telemarketing keeps many employed and off of government assistance  
Millions of employees would be out of work, with the economy now, just think what it  
would be with millions more out of work! The products and services that we offer help  
maintain privacy and confidentiality with customers, which is very beneficial. What is so  
wrong with a product that is designed to help people and help them control there financial  
needs. People need to understand that five minutes out of their day help feed and cloth  
many families and keeps there tax dollar down. Why put millions out of work when all  
we are asking is to take a few minutes of you day to offer you something that can save  
you a lot of money and save a headache in the future.

Thanks for your time.

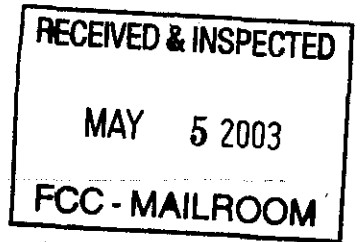


Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

CG Docket #02-278

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

CG Docket #02-278



At the time it may concern  
I have Phil been working in  
telemarketing for the past four years.  
It provides good pay and also work  
with my schedule working  
for me. It's teleperformance. It has  
been a great environment  
to work in for the past four  
years. I would hate see it close  
down because I am excited about  
telemarketing. Not realizing that jobs  
like <sup>that</sup> provide so many people opportunity  
to work instead of collecting  
unemployment or welfare.

Thank you  
for your full consideration  
on this topic

Phil

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MAY 5 2003

FCC - MAILROOM

my name is Brenda Thompson,

I am Employed as a life Agent  
at teleperformance USA.

I am very happy with my job  
and the people I work with.

I consider myself a professional.  
That provides a service that helps  
protect families from financial loss.

Life insurance is very important to have  
there are expenses that need taken  
care of. I myself am a single parent  
and realize the importance of protecting  
my family. I feel confident in the  
product I'm marketing to people all  
over the United States. if I were to  
lose my job because of regulations  
families all over will suffer the  
consequences. I'm only trying to allow  
these people I market this insurance  
to the opportunity to protect their own  
families as I'm trying to take care  
of and protect my own.

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

Thank you  
Brenda L. Thompson

CG Docket #02-278

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FCC - MAILROOM

4-23-03

Commissions Secretary  
Office of the Secretary  
Federal Communication Commission  
445 12th STREET, SW  
Washington D.C. 20554

Ref: CG Docket No 02-278

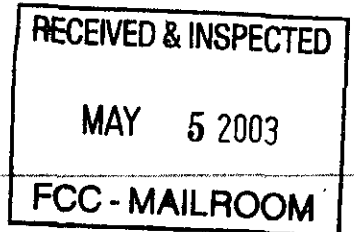
Rules and Regulations Implementing the TCP Act of 1991

I work ~~FOR~~ TelePerformance USA in Des Plaines, Ill.  
at Their Call Center. My Job is Maintenance and  
I like it. I also can't afford to lose my Job.  
So if the FCC ends up becoming partners with the  
FTC, it would appear just a matter of time  
before my Company like so many others will be  
out of business. I feel the consumers ~~themselves~~  
should decide whether they want to be on the  
DNC list or not. So I strongly oppose to having  
it become the law.

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

4/23/03

CG Docket #02-278



Hello, my name is Armando Castrejon, and I'm writing today to tell whom ever it concerns, that what they are doing effects a lot of people. How would you fill if you had a kid that's 17 years old and gets a job telemarketing but you are one of those persons who dont like getting calls by a telemarketer. And you agree with FTC, your son will one day come home ealy from work and tells you that he got fired because of FTC. Would you still be that person who dont like telemarketers, Or change your attitude.

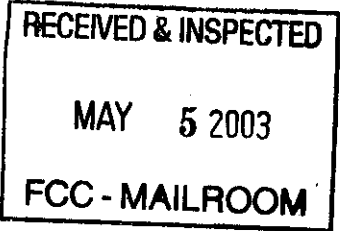
So please think before you make a decision, about other people who need jobs like this to support their families. I mean what if you were working at a factories that makes the telephones for a telemarketing company, but you are for FTC, you'll be out of a job. So who would support your family now. So think before you make a decision.

Thank you for listening

Armando Castrejon



**Teleperformance USA**



4/24/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

proposed modifications to the FTC rules.

Hi. My name is Tommy Tang and I'm writing to you in regard to your decisions regarding telemarketing laws. I feel that it is unfair to jeopardize an industry, which creates thousands of jobs and stimulates the economy. Why your decision to change these laws at this particular time is unclear to me especially when the stock market is doing badly and there's other more important issues such as terrorism. Though I can understand the public demands to change and that they are fed up with telemarketers interrupting their privacy. However, I feel it's a dramatic step to change these laws and maybe perhaps change the lives of many people. This is not a change that is positive but it is negative. Many depend on these jobs as a source of income, companies depend on telemarketers to get product information out to the public, and overall it will only hurt the economy.

In my life, if I would lose my job, I will lose my income and well being. I am a working college student and without my job I would be forced to take either loans or even quit college itself. I've heard many times that children are the future. I'm pretty sure there's many people out there like me just working to get through college, so that they may have a better future. Wouldn't it be easier to say "No Thank You" and hang up then to damage the lives of hard working people.

Sincerely,

Tommy Tang

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington DC 20554

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MAY 5 2003

FCC - MAILROOM

4-25-03

CG Docket #02-278

To whom it may concern:

I am writing in concern to the strict regulation to the telemarketing industry. My name is Melissa Dimmons and I am a worker at telemarketing West and I have worked here for about two months. I have worked on life insurance and Dental I think if I can sell to one person I have did a great job for the day. That was one person who might not have got it if it was not for me.

I am asking for you to reconsider your ideas of this strict regulations and let us keep our jobs. I am 20 years old with a baby on the way. Please don't increase unemployment in the state of Ohio and many others. We need our jobs, we like to do what we do. The people are fun and very nice to be around.

Thank you,  
Melissa Dimmons